

## A MESSAGE FROM BAPTIST VILLAGE'S PRESIDENT/CEO

COVID-19 (Coronavirus) is impacting all of us as individuals, as companies and communities. During this unsettling time of National Emergency Baptist Village wants the families and friends of our more than 400 residents to know we are taking every possible step to ensure the safety and health of your loved one, as well as our dedicated caregiving staff.

We are following the guidance & directives of the Department of Health & Human Services, the Centers for Disease Control (CDC), and local health departments. All staff are screened upon entering our facilities as a precautionary step to ensure we keep a safe & healthy environment. We have implemented enhanced cleaning and infection control procedures, and our leadership is meeting several times each day to monitor all aspects of the situation.

As of Saturday, March 15, all nursing homes were directed to restrict visitation of **all** visitors and non-essential health care personnel, except for critical hospice and/or end-of-life situations.

We understand that you are distressed by this restriction. Please know that restricting visits doesn't mean curtailing communication between our residents and families. We have taken extra steps to provide means and opportunities for communication through email, video chat, or even make an old-fashioned telephone call to check in with your loved one. We encourage you to mail or drop off a small care package with notes, cards, pictures, etc. and we will be happy to deliver the items to your loved one once they have been quarantined for resident and staff safety. *Please note the link for Items/Care Packages for Residents Directive.*

Baptist Village is committed to the care and well-being of your loved one and our staff during this challenging time. Our goal is to keep our residents as healthy as possible, and we ask for your prayers as we seek God's guidance and strength during this challenging time.

Should you have any questions or concerns please don't hesitate to contact us at 912-283-7050, and you can visit our webpage or Facebook page for additional information.

Thank you and God Bless!

Dr. J. Eric Mathison  
President/CEO