



BAPTIST VILLAGE RETIREMENT COMMUNITIES

BAPTIST VILLAGE, INC.

Independent Living • Personal Care Home • Health Care Center

April 8, 2020

Dear Resident/Family/Responsible Party:

We are moving to follow the latest recommendations from the Centers for Disease Control and Department of Public Health.

Recommendations:

- Keep all residents in rooms as much as possible. If this is not possible, I.e. special units, strategically place seating by social distancing standards and redirect resident wandering as much as possible.
- Use cloth mask on resident who must exit the room. **We have cloth masks coming but are supplying extra washcloths for residents to cover their mouth until cloth masks are available.**
- Use cloth masks on residents in room while caregiving is being provided. **We have cloth masks coming but are supplying extra washcloths for residents to cover their mouth until cloth masks are available.**
- Limit staff who enter resident rooms by bundling services provided in rooms.
 - Use visits to complete multiple tasks at one time, I.e. deliver mail, snacks, provide toileting assistance during one visit, etc.
 - Stay out of the room, listen, look, communicate from the foyer area often.
 - Continue to provide necessary care just in a strategic manner (timing).

In response to the above recommendations we as a facility are implementing the following as quickly as possible:

- Changing how we deliver meals and other items to the room.
- Changing how we conduct activities and provide social services.
- Changing when we enter rooms, who enters rooms, how we enter rooms and why we enter rooms. Bundling nursing care and services where appropriate.
- Using our call system, resident cell phones, and staying in foyer areas to communicate more often.
- Providing cloth masks to all residents.
- Using telehealth for all outside providers.
- Identifying other ways to social distance within the building.
- Identifying alternate ways to use non-nursing personnel to assist the nursing department where needed.
- Increase nursing staff where possible using temporary nurse aides.

Military Presence (THIS IS AWESOME!):

In addition to these recommendations, Baptist Village has partnered with the National Guard (military branch) to receive the following services. **This is to help PREVENT the virus from moving through the building thru contact with surfaces and germs that may be brought inside. It is to protect you and the staff:**

- Facility cleaning, sanitizing, and additional infection control prevention education.

This is a statewide effort to help long term care facilities fight the COVID virus. It will consist of approximately 10 soldiers working in our building for 3-4 days. They will be wearing white suits like you see on TV. This is because they are going around the building and in every resident room. **They are from the outside and they are not part of our 'bubble.'** They go in multiple facilities around the state and WE WANT THEM TO SUIT UP! We cannot thank the military enough for this partnership to help us in our time of need. We will communicate the date of their visit when we know more.

Holli Sweat, Administration